

E. PROVIDER QUALIFICATIONS

The option to restrict providers for Children Under Age 3 who are at Risk for Developmental Delay/Disability or Social-Emotional Disorder, or Children Under Age 5 who have a Diagnosed Developmental Delay/Disability or Social-Emotional Disorder is not being exercised under Targeted Case Management.

A provider of Targeted Case Management Services to Children Under Age 3 Who Are at Risk for Developmental Delay/Disability or Social/Emotional Disorder, or Children Under Age 5 Who Have a Diagnosed Developmental Delay/Disability or Social-Emotional Disorder must hold licensure as a behavioral health agency pursuant to 27-2A-1 of the West Virginia Code and certification as a provider of Part H Services for the Individuals with Disabilities Education Act as certified under cooperative agreement by the West Virginia Department of Health and Human Resources, Bureau for Public Health, Office of Maternal and Child Health.

Providers must demonstrate a capacity to provide targeted case management services through a comprehensive provider agreement. This agreement requires 24-hour service availability by the provider and stipulates that the recipient's freedom of choice must be assured by the provider. It also requires the following:

- 1) Specification of the target population(s) served and the geographic areas in which they have the capacity to serve the target population(s).
- 2) Demonstrated capacity to link recipients in the target group(s) to a comprehensive array of services.
- 3) Assurance that agency staff are sufficient in number and appropriately qualified through training and experience to address the needs of the target population(s) served.
- 4) An administrative capacity to ensure quality of services; documentation of services; and maintenance of individual records in accordance with state and federal requirements.
- 5) The financial management capacity to document services and prepare and submit claims for these services.
- 6) Assure through the client enrollment process that all recipients are informed that recipients may choose from available certified case management providers.

Providers must assure that all staff providing targeted case management services

possess one of the following qualifications:

- a) A licensed psychologist with a Masters or Doctoral degree;
- b) A licensed social worker;
- c) A registered nurse;
- d) A Doctorate, Masters or Bachelors degree in Human Services Field; or
- e) A Bachelors degree in a non-human services area and/or a temporary social work license may also qualify when there has been successful completion of of a state-approved training program and a minimum of six months of experience working with the specific target population under the direct supervision of a case manager (i.e., a case manager who meets one of the educational requirements in a through d above and who has at least one year experience with the target population and who has met all other credentialling requirements of his/her agency.)